

# THE BUDGET WORRY-FREE PROMISE



The Budget Worry-Free Promise is the assurance that we've taken countless safety measures to make the experience safe for everyone.



## AT THE RENTAL DESK

- ✓ Clear social distancing floor markings at rental desks
- ✓ Staff are provided with masks and gloves
- ✓ Protective screens at our rental desks
- ✓ Hand sanitiser for customers
- ✓ Enhanced cleaning of desks and all 'high touch' areas

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## PICKING UP YOUR VEHICLE

- ✓ Staff are provided with masks and gloves
- ✓ Vehicles are cleaned using approved disinfectants prior to every rental
- ✓ Special attention is paid to: steering wheels, indicators, dashboards, hand grips, in-car entertainment system controls, keys, cup holders, centre consoles and door handles, both inside and out.

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## RETURNING YOUR VEHICLE

- ✓ Staff are provided with masks and gloves
- ✓ Drive hire vehicle into the return lane/area
- ✓ A contactless return process
- ✓ Receipt emailed after your rental
- ✓ Vehicles are cleaned using approved disinfectants prior to every rental

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