



Woolworths Group Staff Leisure  
Program Rental Guide

## DEFINITIONS

### BCD –BUDGET CUSTOMER DISCOUNT CODE

The BCD number accesses the negotiated rates and conditions of the company set-up i.e., insurance options etc, and can be used when a renter does not have their own Fast Break Pin number and is wishing to pay direct for the rental

## MAKING A BOOKING

The following details are required for making a booking:

- Name of driver & contact phone number
- Pick up & return location, date, and time
- Vehicle category required - i.e., Group D, Standard Sedan
- Lendlease Budget Customer Discount (BCD) number, Wizard chargeback or Fastbreak profile number
- Flight number if collecting vehicle from an airport location
- Any additional extras required - i.e., child seats
- If booking direct, you must quote the WOW staff; leisure BCD D960599 to be eligible for the staff discount.

Bookings can be made with Budget direct on 13 27 27 or [www.budget.com.au](http://www.budget.com.au)

## AT THE BEGINNING OF THE RENTAL

### INSPECTING THE VEHICLE FOR DAMAGE

All renters must inspect their vehicle upon pick up. It is also highly recommended that photos are taken of any damage prior to leaving the location. All damage detected must be noted on the "Vehicle Condition Report" form provided, and be acknowledged by a Budget staff member, before departing the location to ensure the renter is not held liable.

Any damage sustained during the rental should be reported to the Budget renting location by completing the "Budget Motor Vehicle Incident /Loss Report" form upon return

## BUDGET FASTBREAK MEMBERSHIP

For frequent travelers, membership to Budget Fastbreak is highly recommended.

- NO membership fees
- NO hassles – priority Budget car spaces and lowest kilometre vehicles
- NO paperwork, NO queues, NO delays

For ABG travellers with individual corporate credit cards, the quickest way to join or update your profile is online at <https://www.budget.com.au/fastbreak/signup>

## WOOLWORTHS GROUP BENEFITS

(Woolworths Group Staff Leisure Program) staff can access special negotiated rates for personal travel. Please quote **Woolworths Group Staff Leisure Program) BCD is D960599** to obtain a quote or make a booking via the below options:

Budget direct on 13 27 27 or [www.budget.com.au](http://www.budget.com.au)

Please present your Everyday Rewards+ Team Card when picking up your vehicle to confirm your eligibility for Woolworths Group staff leisure discounts.

## CONTACTS

Sales Support <a href="mailto:nzsalessupport@abg.com">nzsalessupport@abg.com</a>	1800 065 308
Customer Service <a href="mailto:corporate@abgroup.co.nz">corporate@abgroup.co.nz</a>	1800 150 278
Invoice Requests <a href="mailto:Invoices@budget.co.nz">Invoices@budget.co.nz</a>	1800 150 278
Claims <a href="mailto:abgclaims@abgroup.com.au">abgclaims@abgroup.com.au</a>	1800 150 076
Roadside Assistance	1800 656 550

**TOLLS**

All Budget vehicles are equipped with an e-tag. If the traveler chooses to go through tolls during their rental, they will incur the actual cost of tolls used in addition to a \$3.30 per day service fee (only charged on days of actual toll use). RMS charges the method of payment used on the Budget Rental Agreement within 4 weeks of toll usage.

**AT THE END OF THE RENTAL**

**REFUELLING**

Budget vehicles are provided with a full tank of fuel. It is highly recommended that travelers refuel the vehicle prior to return. If the vehicle is returned without a full tank of fuel, the Refueling Service charge as specified on the Budget Rental Agreement will apply.

**EXTENDING YOUR RENTAL**

If a rental needs to be extended, please contact the renting location. If you are having difficulty contacting the renting location, please call our Reservation team on 136333 for further assistance.

**ROADSIDE ASSIST**

In the event of a mechanical breakdown, Avis provides a free 24-hour roadside assistance service on 1800 063 973. Please note that in the event of an “at-fault” incident requiring roadside assistance (e.g., running out of fuel, assistance changing a tire, flat battery due to lights being left on etc.), a Roadside Assistance Callout fee may apply, unless the Traveller has purchased Roadside Assistance Cover. Should a traveller be involved in an accident whilst driving their Avis vehicle, please refer to Section 10 of the Avis Terms & Conditions for further information.

**TOLLS INVOICE RETRIEVAL**

The Linkt manages all Avis Budget tolling transactions. For preferred Profile rentals that have a credit card as a method of payment (personal or corporate credit card). The email address or mobile that is linked to the profile or provided at the time of rentals is passed onto Linkt.

These customers will receive an email or SMS from Linkt advising them how to download their tax invoice. The email. SMS will contain the date the tax invoice will be available for the Preferred member to download.

Linkt contact details

Phone: 1300 556 533 |